

Privacy Policy

Kairos kids Camp



At Kairos Kids Camp, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, and store personal information when you use our services, website, or booking systems.

By using our services, you agree to the terms outlined in this policy.

Who We Are

Kairos Kids Camp is a children's activity camp providing childcare, creative workshops, sports activities, and enrichment experiences for children and families.

For any privacy-related questions, please contact:

Kairos Kids Camp

hello@kairoskidscamp.co.uk

[Kairos Kids Camp](#)

Information We Collect

We may collect and store the following information:

Parent/Carer Information

- Full name
- Phone number
- Email address
- Home address
- Emergency contact details

Child Information

- Child's name
- Date of birth
- Medical information
- Allergy information
- Additional support needs
- Behavioural or safeguarding information where relevant

Booking Information

- Camp dates booked
- Attendance records
- Payment records

- Consent preferences

Website Information

When using our website, we may collect:

- IP address
- browser type
- device information
- website usage data through cookies or analytics tools

How We Use Your Information

We use personal information to:

- manage bookings and registrations
- provide safe childcare services
- contact parents/carers where necessary
- respond to emergencies
- manage safeguarding and welfare concerns
- improve our services and website
- send updates about bookings or camp information

Where permission has been given, we may also send:

- newsletters
- updates about future camps
- events or activities

You may unsubscribe from marketing communications at any time.

Safeguarding & Welfare Information

Some information may be sensitive and is collected only where necessary to:

- protect children's welfare
- support medical or additional needs
- fulfil safeguarding responsibilities

This information is handled carefully and only shared where legally required or necessary to keep children safe.

Photography & Media

Photos or videos may occasionally be taken during camp sessions for:

- social media
- promotional materials
- website content
- internal displays

We will always respect consent preferences provided during registration.

Parents/carers may request removal of images at any time where reasonably possible.

Sharing Information

We do not sell personal information to third parties.

Information may only be shared:

- with emergency services if required
- where safeguarding concerns arise
- where legally required
- with trusted service providers supporting camp operations (such as booking systems or payment processors)

All third parties are expected to handle data securely.

Data Storage & Security

We take reasonable steps to protect personal information from:

- unauthorised access
- loss
- misuse
- disclosure

Information is stored securely using password-protected systems where possible.

Only authorised staff members have access to relevant information.

How Long We Keep Information

We only keep personal information for as long as necessary to:

- provide our services
- meet safeguarding obligations
- comply with legal or insurance requirements

After this period, information is securely deleted or destroyed.

Your Rights

Under UK data protection law, you have the right to:

- request access to your personal data
- request corrections to inaccurate information
- request deletion of your information where appropriate
- withdraw consent for marketing communications
- raise concerns about how your data is handled

Requests can be made by contacting us directly.

Cookies

Our website may use cookies or similar technologies to improve website performance and user experience.

You can manage cookie settings through your browser preferences.

Third-Party Links

Our website may contain links to external websites or booking platforms.

We are not responsible for the privacy practices of external websites.

Changes to This Policy

We may update this Privacy Policy from time to time.

The latest version will always be available on our website.

Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact:

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hello@kairoskidscamp.co.uk

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